

Virtual Orientation Session 2 Q & A

[Norwich.edu/arrival](https://www.norwich.edu/arrival) Main arrival webpage.

1. **Q:** Regarding the meal plan, we saw a note that only 2 meals are served during the weekend. which meals and what can rooks do for the 3rd-missing meal during the weekend?

A: Brunch and Dinner. On weekends that the corps is training, there are often 3 meals for those training days.

2. **Q:** How many sessions can a student have with the counseling center?

A: We currently do not put a cap on the amount of sessions our clients receive.

3. **Q:** Are freshman allowed to have a car?

A: First-year residential students are not permitted to have a vehicle on campus. However, The Dean of Students' office may grant exceptions for unique circumstances. Students can request an exemption request based on specific needs, such as military or contracted service responsibilities, off-campus academic or employment commitments, or recurring medical appointments.

4. **Q:** Do freshman have a choice of meal plan?

A: Yes they can choose from our NU 19 Plan (19 meals a week and no dining dollars), NU 15 (15 meals a week and \$100 dining dollars), and NU 12 (12 meals a week and \$200 dining dollars).

5. **Q:** How does someone log onto StarRez?

A: StarRez for students is known as the NU Living Portal. The application can be found on your SSO my apps page.

6. **Q:** Where can we find the recording from last Thursdays session?

A: <https://home.norwich.edu/on/info-for/incoming-students>

7. **Q:** How and when will we be notified of roommate assignments?

A: We are working on assigning rooms this week, your reservations and roommate information should be visible by the end of next week on the NU Living Portal.

8. **Q:** Can cadets use dining dollars outside of the dining hall? Example grab-n-go or Dunkin?

A: Yes dining dollars can be used at the Nook, Dunkin Donuts, The Daily Grind, and The Mill.

9. **Q:** For clarification cadets don't need to make a meal plan do they?

A: Rooks will be automatically assigned the NU 19 plan

10. Q: Are civilians required to purchase iPads or is that for cadets only?

A: All incoming students will be assigned an iPad from IT. The package is charged to your student account, half your first semester and the other half will be added your second semester.

11. Q: Are there tutoring services?

A: Yes our Center for Academic Success and Achievement offer tutoring services. They will be presenting at next weeks Virtual Orientation Session.

12. Q: how long does rookdom last?

A: 1st year cadets are rooks all year. Sometime mid year when the majority of the rooks meet the entry level standards they are recognized as a group and become full members of the corps.

13. Q: Do you keep the iPad?

A: Yes, the iPad is yours to keep.

14. Q: Are they still updating awarded scholarships from outside sources?

A: If you have been awarded a scholarship from an outside source and you have questions please contact the Financial Aid office (802-485-2850 or nufinaid@norwich.edu).

15. Q: Where can we find information about the medical insurance.

A: Gallagher Insurance information was emailed to the student's Norwich email account. If you need to waive the insurance please follow the steps below.

[Health Insurance Waiver](#)

Health insurance is required of all full-time students. Norwich's plan is automatically included on your fall bill. If you and your family have coverage and want to waive the Norwich health insurance, please follow the steps below:

1. Log-in to sso.norwich.edu.
2. Click on the Student Health Insurance icon and you will be redirected to your profile on the Gallagher Student Site.
3. Click on either the Enroll or Waive button in the Plan Summary box under the blue heading Norwich University Student Health Insurance Plan.
4. Follow the instructions to complete the form. If you are waiving coverage, please have your private insurance ID available as it will be required to complete the waiver form.

16. Q: Was there an email sent to the training programs for the corps members who want to come on August 11th.

A: If you have any questions about FTX arrivals please contact your admissions advisor who will be able to provide you with up-to-date information.

17. Q: Last week you mentioned we could ship things early to the school for out of state students. Do you know if we can use that address to ship Amazon direct to school before school starts? Like items from rook packing list.

A: Yes, you can ship it to the mailroom at 158 Harmon Drive, Northfield, VT 05663. If you have a room assignment you will find your personal mailbox number on your NU Living Portal page.

18.Q: Can students come on campus on the 17th to go to the bookstore.

A: Students are more than welcome to come on campus to shop at the bookstore but may not check into residence halls without prior authorization for early arrival.

19.Q: During winter break do we still keep our dorm room as cadets or do we have to take all our stuff up and come back for the next semester?

A: You will keep the same dorm room for the spring semester.