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## Civilian Residential Life FAQ

Over the years, we have received a range of questions from incoming students and families as they prepare for arrival. Below, are some of the most frequently asked questions.

**Do you have a question for us?** Please email [NUReslife@norwich.edu](mailto:NUReslife@norwich.edu).

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### **When do I get my bill?**

Your bill will be sent out in early July. More information can be found [here](#).

### **Can I pay the bill for the entire year?**

No, you will be billed on a semester basis. Bills will be available in July for the Fall semester and November for the Spring semester.

### **Are there payment plan options?**

Yes. You can find instructions on how to set up a payment plan [here](#).

### **Will my parents have access to my grades?**

No, your parents will not have access to your grades unless you have granted them FERPA access. Under federal law, academic and personal information cannot be shared with anyone outside the university without your written permission.

### **What academic support is available for my student?**

Our campus offers a variety of academic support services including the **Center for Academic Success and Achievement (CASA)** who can connect students with professional and peer tutors. As well as the Center for Writing who provides writing support, workshops and resources. Other Resource information can be found [here](#).

### **When is Parent and Family Weekend?**

October 23rd - 25th, 2026



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### **Can I send my student care packages in the mail?**

Yes, you can send care packages to your students mailbox. Please be mindful if you are sending a perishable item. Students receive an email when a package arrives, and they can pick it up during mailroom hours, Monday through Friday between 8am-4pm.

### **When do I need to arrive?**

Arrival dates vary and are posted on [Norwich's Arrival](#) page.

### **How many family members can come for arrival?**

There are no limits to the number of guests students are allowed to bring on arrival day.

### **What computer do you recommend I bring?**

Students should contact their degree program to learn the specifics about technology requirements.

### **If I switch lifestyles, will it impact my scholarships?**

When a student is considering a change of lifestyle, they are advised to make an appointment with the Financial Aid office to review their current aid package and how their decision will impact their future at Norwich.

### **Is the campus safe?**

The [Department of Public Safety](#) utilizes a community policing model to support our university's vision, mission, and guiding values. The Norwich University Department of Public Safety provides a 24-hour physical security presence, 365 days a year.

### **Can I stay on campus over the break?**

Yes, students can sign up for break stay with Residential Life (Breakstay fees apply). They will be emailed when the sign up opens.

### **When will I meet with my academic advisor?**

You will meet your academic advisor in person on Academic Day during Orientation.



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### When will I learn who my roommate(s) is/are?

Civilians are notified of their roommate(s) when they select their room in June or in 3rd week of July if they choose not to participate in First Year Housing Lottery. Instructions on how to access this information will be sent to each student who has completed their Housing Application.

### Can we ship items before arrival?

Yes, items can be shipped to the Norwich University Mailroom up to two weeks prior to your student's scheduled arrival date.

### What are the sizes of the rooms?

Dalrymple Hall Rooms	Length	Width
Double	12.5'	12.5'
Single	12.5'	8.5'
South Hall Rooms	Length	Width
Double	13'	12.5'
Single	12.5'	8.5'

### What are the sizes of things inside the room? (i.e. desk, armoire, etc.)

Furniture	Length	Width	Height
Desk	42"	24"	
Desk Hutch	38"	8"	30"
Wall Locker	29"	23" Deep	72"
Captains Bed (XL Twin Mattress)	80"	36"	28"



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Furniture	Length	Width	Height
<b>Lofted Bed (XL Twin Mattress, Desk Underneath, Step Ladder Available upon Request</b>	82"	36"	72"

### What size are the windows?

Hall	Width	Height
<b>Dalrymple</b>	38"	60"
<b>South</b>	36"	60"

### What size sheets and linens are needed?

Extra Long Twin (XL Twin)

### What size fridge/microwave can I have?

One compact refrigerator not to exceed four cubic feet.

Microwaves are allowed, the size should be no bigger than 0.9 cubic feet. Please note that there are microwaves located in each student lounge and they are cleaned daily.

### Can I have a fan?

Yes, you can bring a window or floor fan.



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### **Can I bring an instrument/ski equipment/other hobby items? Where can I store these items?**

All items brought to campus must be stored in the student room, so please be mindful to bring only what you need. Bike racks are available outside each residence.

### **What does laundry cost? Do you recommend the laundry service for Civilians?**

Laundry is Free! Students generally wash two loads of Laundry per week. Weekly Laundry service can also be purchased at the **Uniform Store** for those who desire it.

### **Can I have a plant?**

Yes, students are welcome to bring plants to make their room homier.

### **Can I bring a pet?**

No, pets are not allowed in the residence halls.

### **Can I hang things on the wall?**

Yes but nails are prohibited. Bring sticky wall mounts, blue painters tape, or removable 3M Command adhesive hooks. Please be careful when attaching adhesives to painted walls, as it may pull paint from wall. Charges to repair these damages can be as much as \$50 per wall.

### **Can I have a TV?**

Yes, Civilian students can have a TV.

### **How do I get a single? Does that cost extra?**

Single rooms are only available to returning students. The only exceptions are for students requesting a single as an academic accommodation or if they are a Junior or Senior level Transfer student. Single rooms fill up quick during our Returner Housing Lottery process in April.

Students needing an academic accommodation may contact Mollie Shapiro in the Center for Academic Success and Achievement to make a formal request. Students



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will be asked to provide supporting documentation. Those who are approved will be assigned a single when one becomes available.

A single room waitlist will be available to all students throughout the academic year, starting on August 30<sup>th</sup>.

The cost for a single room is an additional \$850 per semester in addition to the common room and board charges.

### **Do students have control over the temperature of their room or is it set for all rooms?**

No. Temperature sensors are located in each room to regulate common areas for the building maintaining a temperature range between 65-70 degrees throughout the winter.

### **Are civilian floors separated by men and women or will students be living on the same floor?**

All civilian floors are mixed gender. Students are assigned roommates based upon the gender to which they identify.

### **Is there common kitchen areas in the dorms or can students bring things like a toaster, hot plate, air fryer, crockpot, etc.?**

Each lounge is equipped with a shared kitchenette that features a compact sink and a microwave oven.

Microwaves are permitted in the student rooms. However, hotplates, mini stoves, air fryers, or crockpots are not allowed.

### **Can I have food in my room?**

Yes, students are permitted to store food in their room in appropriate containers.

However, it is imperative that students promptly remove perishable items to prevent the infestation of pests. Monthly room inspections are conducted by the residence life staff throughout the academic year.

### **Are shared lounges open 24/7?**

Students are encouraged to use the student lounges to socialize and engage to engage socially with the community. This includes late-night studying, playing games



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with large groups, and other activities that are not conducive to a bedroom environment. Most students spend minimal time in their rooms except for sleeping, changing, and storing belongings.

### **Is the dorm gym open 24/7?**

Yes, the Fitness Center located in your building is accessible 24 hours a day.

### **What if I don't get along with my roommate?**

All students must work with their roommates to complete a Roommate contract. Collaborating, you'll establish healthy boundaries on topics like guests, sleep schedules, item sharing, and cleaning responsibilities.

Residence Life staff are available to assist students in resolving conflicts through a mediation process. A room change would only be considered these efforts are unsuccessful.

### **What building do most freshman live in?**

The majority of of first year students will be housed in Dalrymple Hall. A smaller number of transfer students will be accommodated in South Hall.

### **How many roommates will I have?**

Students can have between 1-2 roommates.

### **How do I request to live with a specific person or choose a roommate?**

Students may request a specific roommate by indicating this on their Housing application. Please note that your request is not guaranteed if received after July 1st. You will also have an opportunity to search and choose a roommate using the NULiving Roommate tools, which are part of the First Year Lottery Process.

### **What do the Room & Board fees cover?**

Room & Board fees cover living expenses like meals, utilities, and internet.



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## **What other ways does Residential Life support students besides housing?**

In addition to managing housing on the University campus, Residence Life staff (Resident Coordinators, Resident Advisors, Desk Staff, and Orientation Leader Staff) are dedicated to assisting students in establishing a positive connection with their chosen residence. Our philosophy within Residence Life is encapsulated in the phrase “Live With, Learn From, Lean On.” Staff members are committed to providing support and guidance to students as they navigate the challenges of their first year in residence and beyond. They will actively engage in organizing activities and programs within the residence halls that are not only enjoyable but also serve as valuable learning experiences, equipping students with essential life skills acquired during their university education.

## **Is there a place for me to store large items over the summer?**

No, the University does not offer summer storage facilities for students. Instead, the majority of students opt for off-site storage options within the local vicinity.

## **What/who is an RA?**

The Resident Advisor is a well-trained and experienced student leader who has chosen to assist their fellow students in achieving academic success at Norwich University. Their goal is to build a sense of community within the residence halls and help maintain appropriate behavior amongst the residents. These student leaders reside in each residence hall wing and interact with their students on a daily basis. They provide programming that encourages students to help build a sense of community and are available most evenings to assist students and address any crisis situations.