

Norwich University

Residential Life FAQ

- 1. When do I get my bill?**
 - Your bill will be sent out in early July. More information can be found [here](#).
- 2. Can I pay the bill for the entire year?**
 - You will be billed by semester.
- 3. Are there payment plan options?**
 - Yes. Information on how to set up plan are [here](#).
- 4. Will my parents have access to my grades?**
- 5. What academic support is available for my student?**
 - The [Center for Academic Success and Achievement \(CASA\)](#) is a great place to connect with professional and peer educators who help students achieve their academic goals while getting the most out of their entire NU experience!
- 6. When is Parent and Family Weekend**
 - October 4th-4th, 2024
- 7. Can I send my student care packages in the mail?**
 - Yes, you can send care packages to each students mailbox. Please be mindful if you are sending a perishable item. Students are notified via email when a package arrives for them, and can be picked up when the mail room is open Monday through Friday between 8am-4pm.
- 8. When do I need to arrive?**
 - Arrival dates are posted on [Norwich's Arrival](#) page.
- 9. How many family members can come for arrival?**
 - There are no limits to the number of guests students are allowed to bring on arrival.
- 10. What computer do you recommend I bring?**
 - Students should contact their degree program to learn the specifics about technology requirements.
- 11. If I switch lifestyles, will it impact my scholarships?**
 - When a student is considering a change of lifestyle, they are advised to make an appointment with the Financial Aid office to review their current aid package and how their decision will impact their future at Norwich.
- 12. Is the campus safe?**
 - The [Department of Public Safety](#) utilizes a community policing model to support our university's vision, mission, and guiding values. The Norwich University Department of Public Safety provides a 24-hour physical security presence, 365 days a year.
- 13. Can I stay on campus over the break?**
 - Yes, students can sign up for break stay with Residential Life. They will be emailed when the sign up opens at the start of each semester.

14. When will I meet with my academic advisor?

- You will meet your academic advisor during on-campus Orientation activities.

15. When will I learn who my roommate(s) is/are?

- Civilians will learn of their roommate(s) by July 21st2024. Instructions on how to access this information will be sent to each student who has completed their Housing Application.

16. Can we ship items before arrival?

- Yes, items can be shipped to the Norwich University Mailroom up to two weeks prior to your child's scheduled arrival date.

17. What are the sizes of the rooms?

Dalrymple Hall Rooms	Length	Width
Double	12.5'	12.5'
Single	12.5'	8.5'
South Hall Rooms		
Double	13'	12.5'
Single	12.5'	8.5'

18. What are the sizes of things inside the room (i.e. desk, armoire, etc.)

Items	Length	Width	Height
Desk	42"	24"	
Desk Hutch	38"	8"	30"
Wall Locker	29"	23"	72"
Captains Bed (XL twin mattress)	80"	36"	28"
Lofted Bed (Desk underneath) *Step ladder available upon request	82"	36"	72"

19. What size sheets are needed?

- Twin, extra long

20. What size are the windows?

Dormitory	Width	Height
Dalrymple Hall	38"	60"
South Hall	36"	78"

***Blackout Drapes are installed**

21. What size fridge/microwave can I have?

- Small refrigerator not to exceed 4 cubic feet.
- Microwaves are allowed, the size should be no bigger than 0.9 cubic feet.
- Please note that there are microwaves located in each student lounge and they are cleaned daily.

22. Can I have a fan?

- Yes, you can bring a window or floor fan.

23. Can I bring an instrument/ski equipment/other hobby items? Where can I store these items?

All items brought to campus must be stored in the student room, so please be mindful to bring only what you need. Bike racks are available outside each hall.

24. What does laundry cost? Do you recommend the laundry service for Civilians?

- Laundry is Free! Students will generally wash 2 loads of Laundry per week. Laundry service can be beneficial for those who desire it.

25. Can I have a plant?

- Yes, students are welcome to bring plants to make their room homier.

26. Can I bring a pet?

- No pets are allowed in the residence halls.

27. Can I hang things on the wall?

- Yes but nails are prohibited. Bring sticky wall mounts, blue painters tape, or removable 3M Command adhesive hooks. Please be careful when attaching adhesives to painted walls, as it may pull paint from wall. This past year it cost \$50 to paint a wall.

28. Can I have a TV?

- Yes, Civilian students can have a TV.

29. How do I get a single? Does that cost extra?

- Single rooms are only available to returning students. The only exceptions are for students requesting a single as an academic accommodation or if they are a Junior or Senior level Transfer student. Single rooms are usually already selected by returning student during our May Housing Lottery process.
- Students needing an academic accommodation may contact Jean Haverstick in the Center for Academic Success and Achievement to make a formal request. Students will be asked to provide supporting documentation. Those who are approved will be assigned when a single becomes available.
- A single room waitlist will be available to all students throughout the academic year, starting on July 30th.
- The single room costs an additional \$850 per semester in addition to the common room and board charges.

30. Do students have control over the temperature of their room or is it set for all rooms?

- No. Temperature sensors are located in each room to regulate the common for the building which ranges between 65-70 degrees throughout the winter.

31. Are civilian floors separated by men and women or will students be living on the same floor?

- All civilian floors are mixed gender. Students are assigned roommates based upon the gender to which they identify.

32. Is there common kitchen areas in the dorms or can students bring things like a toaster, hot plate, air fryer, crockpot, etc.?

- There is a common kitchenette located in each lounge that has a small sink and microwave equipped.
- A microwave is allowed. Hotplates, mini stoves, air fryers, or crockpots are not allowed.

33. Can I have food in my room?

- Yes, Students are welcome to store food in their room in proper containers. Students are expected to remove perishable foods in a timely manner in order to keep pests away. Monthly room inspections are scheduled by the residence life staff throughout the academic year.

34. Are shared lounges open 24/7?

- Yes, students are encouraged to make use of the student lounges in order to engage socially with the community and to engage in activity that is not conducive to a student room. I.e. Late night studying while your roommate is trying to sleep, playing a game (Board/Video) with a large group of people. Most students will find that they don't spend a lot of time in their room except to Sleep, change and store their stuff.

35. Is the dorm gym open 24/7?

- Yes, the Fitness Center located in your building is accessible 24 hours a day.

36. What if I don't get along with my roommate?

- Residence Life staff work very hard to use your answers from your housing survey to match you up with a roommate who matches your sleep schedule, cleanliness level and social engagement preference. We find that about 90% of the time it works out.
- All students are also required to work with their roommate to complete a Roommate contract. Working together you and your roommate will establish healthy boundaries on such subjects as, guests in the room, when you go to sleep, how you are willing to share items and room cleaning responsibilities.
- Residence Life staff are available to help students engage in a mediation process and can help all involved work their way through the conflict process. Only when these have not succeeded would staff consider a room change.

37. What building do most freshman live in?

- The majority of the first year class will be housed in Dalrymple Hall, with a smaller number housed on one wing in South Hall and Some Quads in South Hall and some Triples in Crawford Hall.

38. How do I choose a roommate?

- Students may request a specific roommate by indicating this on their new student paperwork. Please note that your request is not guaranteed unless all parties agree, and if it was received prior to July 1.

39. How many roommates will I have?

- Students can have between 1-3 roommates.

40. How do I request to live with a specific person?

- Students may request a specific roommate by indicating this on their Housing application. Please note that your request is not guaranteed if received after July 1st.

41. What do the Room & Board fees cover?

- Room & Board fees cover your living expenses including meal plan/food, electricity, internet, and other essential utilities.

42. What other ways does Residential Life support students besides housing?

- In addition to managing housing on the University campus, Residence Life staff (Resident Advisors, Desk Staff and Fitness Center staff) are committed to helping student make a positive connection with the place they have chosen to live. We have a saying in Reslife "Live With, Learn From, Lean On". Staff will work hard to help students navigate the challenges of the first year in residence and beyond, provide activities/programs in the halls that are not only fun but help students learn those life needed after attending University.

43. Is there a place for me to store large items over the summer?

- No, the University does not provide Summer storage for students. Most students make use of offsite storage locations in the local area.

44. What/who is an RA?

- The Resident Advisor is a well trained, experienced student leader who has chosen to assist their fellow students succeed here at Norwich, to build community in the halls and to help maintain proper behavior in the residence halls. These students live in each of the residence hall wings with students and can be seen engaging with their students on a daily basis, providing programming for students to build a sense of community, and are available all evenings to assist students and address crisis situations.