

Virtual Orientation Session 4 Q&A

Questions	Answers
What time do parents leave on August 16?	Parents are asked leave after the Welcome Ceremony (2:30-3:30) and the family reception that follows. Rooks will begin their Rookdom process directly after the ceremony.
How long has Norwich been using Brightspace? Sometimes colleges and universities change their LMS. Are there any plans in the works to switch—to Canvas or Blackboard, etc?	This will be our second full acadermic year using Brightspace as our LMS.
How long has Norwich been using Brightspace? Sometimes colleges and universities change their LMS. Are there any plans in the works to switch—to Canvas or Blackboard, etc?	We used Moodle previously.
When do courses publish for the fall?	<p>Courses can be found on your Banner Web.</p> <ol style="list-style-type: none"> 1. Go to sso.norwich.edu Select Banner Web app 2. Click Student 3. You may be able to see a schedule under “Registered Courses” on the bottom right. For an additional view, click Registration and Planning on the left side. 4. Click View Registration Information 5. Select Fall 2025 as the term 6. Finalized schedules will be available 3 days before the start of classes.
Where is this zoom saved for review later?	All previous sessions can be viewed at https://home.norwich.edu/on/info-for/incoming-students
Are all books e-books?	All will be available as ebooks, but you can opt out if you wish to get a physical book, though you will want to work withh your faculty to make sure purchasing a physical copy will not leave you out of important course content and work.
Is there a sandbox or virtual orientation course that students can use before arriving on campus to get more familiar with Brightspace?	Currently, we do not have a Brightspace orientation course for students but we are in the process of building one. The ‘Brightspace Help’ option, under ‘Help’ on the Campus navigation bar, brings students directly to the Brightspace self-help website.
How much of a typical class is on-line based - with online assessments, assignments, etc on Brightspace?	Any staff member can correct me if I am wrong, but I believe this varies by each professor individually. They will usually let you know how they like to handle their classes during your first couple of days!
Are there any universal expectations for when grades are posted? Once per term? every two weeks or random by professor preference/assignment deadlines?	<p>Grading is course and professor-dependent. Grading for most courses will be clearly outlined in the course syllabus and within thecourse in the LMS.</p> <p>All faculty are required to post midterm exam grades for all classes each semester as a checkpoint. Faculty should be communicating with students through the entire course in addition to posting midterm and final course grades.</p>
How do I find my class schedule- my advisor sent an email and said it is in my student portal but I haven’t been able to find it and I’m not even sure if I am looking in the right spot. Could I possibly get a explanation on how to find/get to it?	<ol style="list-style-type: none"> 1. Go to sso.norwich.edu Select Banner Web app 2. Click Student 3. You may be able to see a schedule under “Registered Courses” on the bottom right. For an additional view, click Registration and Planning on the left side. 4. Click View Registration Information 5. Select Fall 2025 as the term
If you've missed any orientation zooms, how do you watch them?	Please visit our Arrivals and New Student Orientation page: https://home.norwich.edu/on/info-for/incoming-students
Will this recording be available later?	Yes, Please visit our Arrivals and New Student Orientation page: https://home.norwich.edu/on/info-for/incoming-students

Are grades evaluated universally on set criteria/weights or do they vary by professor?	Grading rubrics and pedagogy will be course and professor-dependent. Your faculty will provide a syllabus specific to each course with grading details outlined.
Thanks, Dane! Do you mean three days before Rook drop-off on Aug. 16 or three days before the start of classes?	Three days before the term starts
My daughter has sent an email to a few people regarding what computer is recommended for nursing students and has not received an email. Could you please give me an email address that she could use to get a response?	This should help! https://home.norwich.edu/on/info-for/incoming-students/new-student-computer-requirements
My daughter has sent an email to a few people regarding what computer is recommended for nursing students and has not received an email. Could you please give me an email address that she could use to get a response?	<p>In our Knowledge Base, we have an article.</p> <p>https://norwich.teamdynamix.com/TDClient/1978/Portal/KB/ArticleDet?ID=154809</p> <p>General Requirements for all other programs Collapse</p> <p>Operating System: Windows 11 macOS Sonoma or higher</p> <p>Processor: Intel Core i5 or Core Ultra 5 or better AMD Ryzen 5 or better Apple M2 or better</p> <p>Memory (RAM): 16GB minimum</p> <p>Storage: 512GB minimum 1TB recommended</p> <p>Notes from the Faculty:</p> <p>Students may also choose to purchase, or may already have, an Apple laptop (a MacBook Pro with, at minimum, an M2 processor, 16GB of RAM, and 512GB of storage) but students should be aware that they are often more expensive and sometimes do not support desired software! Check with your degree program admin, or faculty adviser for assistance with making the decision.</p>
Can the Microsoft 365 accounts be used off campus or only on campus? Are they annual account access of some kind or just for the term?	Students can install the Office Suite on up to 5 devices. They will need to sign in to the application, including MFA, to license the product. It is available to them everywhere.
I am able to find my courses, and some have days and times, but others don't. When will the rest be available?	That is at the discretion of the Registrar's Office. Depending on registration for a class, they may need to add or remove sections. That is usually completed the week before classes begin.
Does Norwich offer antivirus software to students? If not, does ITS recommend a particular software?	<p>We do not, but if you are on Windows, Windows Defender will suffice for AV software, as long as you make sure your Windows updates are up to date. If you are on a Mac, just make sure you keep your device up to date as well.</p> <p>The basic thing is be smart on the internet, don't click random links, etc. A lot of AV software these days is just adware that doesn't really keep you safe.</p>
Hotel close to the university?	There are a few B&Bs in Northfield but the biggest hotel near campus is Comfort Inn and Suites is in Berlin, VT (around 15 minutes away). You can also visit to find more information https://www.norwich.edu/special-events-and-traditions/homecoming/area-accommodations

	Family Weekend is scheduled October 2-5. Our Student Activities Team is working with campus departments to confirm and publish the full Family Weekend schedule before your arrival days. We will have printed copies of the schedule for your arrival days and the schedule will be published on the Norwich.edu website and NU Family HUB. It will include specific leave and return expectations for rooks.
In October there will be a parents visitation day. What are they?	We encourage families to visit campus and Vermont for Family Weekend!
How can I complete my time ticket?	For registration? Your registration for the fall term will be completed by the School. It is your academic adviser to remove after they meet with you.
Is printing payment done by card? Coin? A general bill?	Students are provided \$25.00 credit at the start of each term. Overages are charged to the student bill at the discretion of the Bursar's Office.
Can students bring their own printer?	They can, but as an alum from Norwich myself -- everyone I knew that had a printer said it was a waste of space/money. This will come down to personal preference! Rooks are allowed to have one, as it is optional on the packing list.
Is it possible for me to get a laptop during arrival?	We do not sell hardware to Students. You must acquire one prior to arrival.
How many Devices are we allowed to connect to the Wifi under our account? Does this also work for Gaming Consoles?	Gaming devices will not connect to the wireless network. They need to be wired. I have not seen a limit to the devices on the network for a user.
Can Windows 10 IoT Enterprise LTSC (maintains support until 2032) be used in the place of Windows 11 for classes?	Norwich networks will not block traffic for students based on OS.
Is having an Ethernet cord for a laptop required? Is there anyplace that does not have WiFi for laptops?	Wired connection is NOT required. Wireless covers the entire campus, indoors and out.
According to the packing list, Rooks need an ethernet cable for the barracks. Can they not use wifi in the barracks?	Wireless is pervasive across campus. Rarely, depending on total devices on the network, high usage time, etc., speed may be hampered. A wireless connection will always be more robust. People rarely complain about speed issues, if at all.
On the "Network Compatibility for Game Consoles, Media Streamers and Smart Devices" page, what does the blue arrow icon mean?	Will connect automatically without authentication.
Stupid question but can sisters come to family weekend too?	Yes, of course! We welcome any friends and family! :-) Please note that any guests who wish to stay in the residence halls or barracks will require the student to follow their appropriate lifestyle procedures to register approved overnight guests.

	<p>In our Knowledge Base, we have an article.</p> <p>https://norwich.teamdynamix.com/TDClient/1978/Portal/KB/ArticleDet?ID=154809</p> <p>General Requirements for all other programs Collapse</p> <p>Operating System:</p> <p>Windows 11</p> <p>macOS Sonoma or higher</p> <p>Processor:</p> <p>Intel Core i5 or Core Ultra 5 or better</p> <p>AMD Ryzen 5 or better</p> <p>Apple M2 or better</p> <p>Memory (RAM):</p> <p>16GB minimum</p> <p>Storage:</p> <p>512GB minimum</p> <p>1TB recommended</p> <p>Notes from the Faculty:</p> <p>Students may also choose to purchase, or may already have, an Apple laptop (a MacBook Pro with, at minimum, an M2 processor, 16GB of RAM, and 512GB of storage) but students should be aware that they are often more expensive and sometimes do not support desired software! Check with your degree program admin, or faculty adviser for assistance with making the decision</p>
Can you please repeat the link for where to get the general laptop requirements by department for those that exist?	
Are all areas wifi enabled? Including the dorms?	Yes.
Near airport to University?	Patrick Leahy Burlington International Airport (BTV)
How can i find my A number?	It is in the Application portal and in your acceptance email. It will be on your ID. Feel free to reach out to your Admissions Counselor to find out as well!
Can you please share what the hours for parent's weekend is yet (for flight planning purposes)? when events will start on Oct. 2 and end on Oct. 5?	<p>The bulk of our events, including Corps of Cadets activities, specialty units, home athletics contests, and rook leave periods generally begin Friday afternoon and Saturday morning through the end of the home football game.</p> <p>The full details are coming in the next two weeks.</p>
Will you be reviewing information for arrival/move in day?	<p>You can check with your Admissions Counselor for specific information.</p> <p>That information and more can be found by watching session 1 and reviewing the Q & A at https://home.norwich.edu/on/info-for/incoming-students</p>
How difficult will it be setting up MFA on a new computer? Will I for sure need IT help?	You do not set up MFA on a computer; it is configured on a mobile device, phone, or tablet. You trigger the set-up in a browser, and then scan the QR code on the phone in the Authenticator application.
How do we set up wifi?	Visit wifi.norwich.edu to simplify your Wi-Fi connections from your computers and mobile devices
Just joined-Do we purchase our own computers or does Norwich Provide one?	It is up to students to purchase their own computer.
Do rooks have to have a specific type of backpack for classes (mentioned in the packing list: black, conservative style)? What kind is recommended?	No specific brand required. I would avoid any large logos/designs. Other than that, a simple black backpack of your choice will do just fine!
I didn't see any E mail for the Alcohol 101	Please email cwc@norwich.edu
Are 3D printers allowed in dorms?	Visit wifi.norwich.edu to simplify your Wi-Fi connections from your computers and mobile devices
Should classes already be assigned? I see no classes listed when I go view them.	Classes are assigned by the departmental Academic Administrators.

	Counseling and Wellness Center https://www.norwich.edu/offices/counseling-and-wellness-center
Is the alcohol101 only for students living on campus?	cwc@norwich.edu
How many ethernet ports are available in dorm rooms?	1 port is available.
Do rooms have lines for landline phones?	There is no copper POTS lines on campus
Will we allowed to bring gaming consoles/televisions in our later years at norwich	Yes - Permissions will be granted progressively as you rise in rank within the Corps of Cadets. The Cadet student leadership will communicate updates.
Is bedding given to rooks upon arrival or do we have to buy our own, I was told different things? What about blankets to go with bedsheets?	You will not be provided linen unless you purchase the linen package prior to arrival.
Should I already have my classes?	Each school has a group that assigns classes for the first term. Some schools have fully populated their schedules, others not.
I am a rook and flying in August 14th. Is that going to be a problem?	Please coordinate your arrival flight with your Admissions advisor. Call (802) 485-2000 if you do not know your assigned advisor.
Can we start mailing items to the mail room if we're flying in	Yes, but please do not use Wal-Mart curbside.
Who do I contact if locked out of my financial aid account?	Please reach out to Financial Aid! 802-485-2850
How should a rook be addressed in postal mail and what address.	Student Name Norwich University 158 Harmon Drive Northfield, VT 05663
I am a civilian attending rugby preseason which starts August 14th do I have to contact someone in order to move in early?	Please reach out to Coach Weggler or Coach Annis. They will send the names of the arrival team and the sports participants who are expected early.
How do I find out who my admissions counselor is? That is who tells me what my lasses are right? I got classes mailed to me but not times.	Call the Admission Office, (802) 485-2001, and they will guide you to the correct counselor.
How do I find out who my admissions counselor is? That is who tells me what my lasses are right? I got classes mailed to me but not times.	I am your Admissions Counselor! My email is jpassal3@norwich.edu and my number is 802-485-3016.
I fly in on the 15th do would i need to get a hotel?	Please reach out to your Admissions counselor for proper guidance.
How would I be able to send my package to the mail room? I was told that I wasn't allowed to because I don	Yes mail to
Even though it's not on the packing list, can Rooks bring laundry detergent and softener? They are responsible for their own laundry, so we aren't sure.	Laundry machines are free.Students must bring their own detergent and softener.
Don't have the number of box number	No box number. Address to your name and the following address: 158 Harmon Dr Northfield, VT 05663
Is there any way a rook that is currently attending FLC can leave / store any of their belongings on campus that they will need to bring with them (for students flying in for arrival)?	Unfortunately no, our residence halls are being utilized by summer camps.
Can I have my medications mailed throughout the year?	Yes, absolutely. Please contact the Dean of Students' Office with any issues. https://home.norwich.edu/offices/dean-students deanofstudents@norwich.edu
NROTC cadets report early. Will those cadets get their room assignment that will stay the same?	Yes! It will be your dorm you will be in for the year.
I'm NPP and in resilient bodies class and have 17 credits. Will I be able to balance that extra class with that caseload as a rook & NROTC?	Great question - Please raise this question with your academic advisor/academic department on cademic Day, Thursday 21 August.

I have been told that I have to stick to the list however am I able to buy a boot dryer rack?	You are allowed to bring a small boot rack so long as it does not require electricity.
Do parents help us set up our rooms as cadets or just help drop luggage off?	Drop off luggage.
I was told by a cadet that I was able to bring it	Please email the Commandant's Office to be certain: commandant@norwich.edu
Where do I buy snow boots?	If you are in the Corps, there will be regulations and notes about that from the Commandant Staff.
When the exact day school starts?	Classes begin Monday 24 August. Please plan to attend the entirety of your civilian new student orientation orbrook orientation week programming.
Will there be any help for a rook arriving (flying) early without family, to help with getting all the luggage to room, etc.?	If you fill out the arrival plan form, I believe it should prompt a form to fill out a shuttle request. These shuttle drivers are aware students have luggage.
Once a sport is done is there storage for the equipment? Like golf?	Please speak directly with your coach. They will be able to point you in the right direction if they do not have an immediate solution.
Can my student buy actual books for classes?	yes, they can opt out of the ebooks, but they will need to work with thier faculty to make sure they wont be missing important content and work that may be built into the ebook system.
Can we please have a calendar with holidays , christmas etc	https://catalog.norwich.edu/academiccalendar#full-semester
Back to the arrival plan form to fill out. We are flying in with our student a day prior to check-in the 20th. Do we still need to fill out the arrival form even though we already have a place to stay when we come in on the 19th?	Yes, everyone should fill out that form.
I am scheduled to have a scrimmage on the 29th of August do we have classes that day leading into Labor Day weekend?	Yes, but there will be no classes on Labor Day (Monday 01 September).
How do break hosts work for cadets not flying back for Thanksgiving?	The University closes during academic break periods - Thanksgiving, Winter, Spring, and Summer breaks. Breakstay information will be published in your NU Living portal after arrivaland will include instructions for registration and fees. Campus food service is not available for Brerakstays.
Does norwich run shuttles to amtrak for thanksgiving break?	One day per break, leaving, and returning.
Where is the arrival plan form?	In the deposited students portal (NOT SSO).
I need to go on a family business trip scheduled for a few days before Christmas break- am I able to take those finals early when I come back?	you will need to work with your faculty on that, it is course specific
For extra products that we bring are we able to keep those with us or do they get stored else where?	You will be able to keep those items with you in your room.
For those who are active Reservists is there a way to get back and forth to the airport for the monthly service duties?	I suggest asking the Commandant's Office: commandant@norwich.edu . Vermont Tour and Charter may be an optionfor you to contract directly. https://vermonttourandcharter.com/norwich
will these questions and answers be available with the recording?	Yes - https://home.norwich.edu/on/info-for/incoming-students
What is the size of the refrigerator?	Rooks are not allowed to have refrigerators. Civilians are allowed to have a refrigerator up to 4 cubic feet.
There is a ton of information being shared, are we getting a refresher on all these in campus when get there ? You mentioned there is a week of orientation after arrival.	There will be an IT orientation and other seminars, before the term begins.
I tried to sign into brightspace and my password and username isnt working what should i do?	L+A77:B88aunch Brightspace from the SSO page. It should sign you in automatically.