

Virtual Orientation Session 2 Q&A

Questions	Answers
Will you be sharing this recording? I didn't receive last weeks recording.	Yes, it can be viewed on the incoming student page. https://home.norwich.edu/on/info-for/incoming-students
Norwich Bill had medical insurance fee. We have insurance and filed waiver. When will this be reflected?	Once you have completed the waiver online the billing system will normally update if the coverage is sufficient
Does the netpartner email temporary password expire? We didn't set things up.	Great question! It doesn't expire. Please contact nufinaid@norwich.edu if u run into trouble with it.
My son just received an email saying he had three new documents to fill out. one said it wasn't required but was forcing him to fill it out and fill in a code word. if he doesn't complete it does it negate his financial aid?	Before a student arrives on campus, we can talk to their parents about their aid. Once they arrive, they are protected by FERPA rights and we can only talk aid with those they have given us this written permission for. If he doesn't want to submit, he doesn't have too, but we will not be able to talk specifics with you if you call. Eventually, we wipe out all of these for students who opt not to submit so we don't keep bumping them. If u know for sure he doesn't want, u can email Nufinaid@norwich.edu and we will waive it. Thanks for being here.
If I got a full scholarship for NROTC, should I still do a FAFSA?	As a plan B, I would recommend that you do complete the FAFSA. I should not affect your NROTC but it is good to have the information at the ready IF something were to change with the NROTC contract,
If I am under the NPP. How does financial aid work for me?	Navy Prep, right? Partidge for first year to bridge gap on tuition and fees. you'll pay med, books, uniform. connect with admissions rep to be sure ur file gets coded with the NPP so we can update your aid offer. Congrats on ur Navy Prep. Very awesome!
How does a financial aid package change from year to year in General?	some awards like visit are year 1 only, merit you keep all 4 years, same with NU grant & NU housing & food grant (unless u move off campus), Pell, SEOG, state grant are need based/FAFSA need dependent. And students have a certain amount of fed loan eligibility each year. \$5500 1st yr, \$6500 2nd yr, \$7500 3rd n 4th yr. Good question! :)
how can i get the code for the release of protected financial aid info.	you create a code with ur person so that they will be able to provide it to us if they call to discuss aid. Thanks! :)
is submitting the FAFSA application mandatory?	It is not required; however, it is strongly recommended if you want to be considered for need-based aid.
With the potential closure of many of the functions of the Dept. Of Education, what is the expected impact of future federal loans?	We are also watching this closely. We know that parent plus will be capped at \$20k/yr effective 2026. Pell did not get reduced. Graduate PLUS Loan is getting eliminated - a non issue for bach students. All else seems untouched so far. Thanks!
Does your financial aid package go up or down due to circumstances other than FAFSA information?	some awards like visit are year 1 only, merit you keep all 4 years, same with NU grant & NU housing & food grant (unless u move off campus), Pell, SEOG, state grant are need based/FAFSA need dependent. And students have a certain amount of fed loan eligibility each year. \$5500 1st yr, \$6500 2nd yr, \$7500 3rd n 4th yr. Good question! :)
Often colleges and universities have student Residential Advisors programs. Does NU have such a program for cadets? What role is that, how are they hired and trained? What kind of remuneration do they receive?	Yes, we have a student leadership program in place for the Corps of Cadets. These leaders are chosen through a boarding process. There is no compensation for these positions.
How do i register for classes?	We will cover this topic with our academic support services personnel at our virtual new student orientation session next Thursday. You will also receive academic guidance when you meet with your academic department during Academic Day on THU 21 AUG.
is there a deadline to sign up for the tuition payment plan?	The payment plan will remain open to enrollment for several months but please be aware that at the time of enrollment you may need to make any missed plan payment(s) at the time of enrollment to get the plan current

I already had my student ID taken at orientation, do I need to submit one online?	Please email cadetcard@norwich.edu with your name and A# and we can check if we have received that photo yet.
What are some of your student academic support services?	<p>We will cover this topic with our academic support services personnel at our virtual new student orientation session next Thursday. You will also receive academic guidance when you meet with your academic department during Academic Day on THU 21 AUG.</p> <p>Please also visit our Center for Academic Success and Achievement (CASA) website: https://www.norwich.edu/offices/center-academic-success-and-achievement</p>
Location where VA benefits assistance would need to be obtained if/as necessary?	You can contact Nicole Warner for this information at nwarner@norwich.edu . She is located in Jackman Hall, 3rd floor, Rm #311.
Am I allowed to park or bring my car to campus as a first-time student at Norwich? Is freshman parking permitted, and if so, what are the steps to obtain a permit?	<p>Rooks entering the Corps of Cadets will not be permitted to have a vehicle.</p> <p>First-year civilian students may be approved in exceptional circumstances such as ongoing medical needs and government contracted service commitments.</p> <p>Please visit the Dean of Students' webpage for additional information or to request an exemption. https://home.norwich.edu/offices/dean-students</p>
Question about Rooks who are flying in with suitcases: Should I buy storage bins and repack items before arriving to campus. If so, how many bins are allowed?	<p>Please speak with your Admissions advisor as well as reviewing the Arrivals and New Student Orientation webpage: https://home.norwich.edu/on/info-for/incoming-students</p>
Can students interested in the Coast Guard Auxiliary and Navy taking courses, can they get Navy ROTC funding?	Please contact the Navy department at 802-485-2187.
When are ID pictures taken?	Please take your ID photo now and email to cadetcard@norwich.edu
Is it too late to apply for the ROTC scholarship?	Normally the time to apply is during the summer after a high school student's junior year. Decisions for the 2025-2026 national scholarships have been determined. We do offer campus-based scholarships that students can apply for with their preferred branch in the spring term.
How fast does it take for the medical cost to drop off the bill, once we fill out the waiver?	The insurance waiver usually takes a few business days to be updated. If you feel you have completed the waiver steps but do not see the waiver on the billing please recheck your entry with Gallagher as there may be missing information needed before it is applied.
Are the due dates on the Bursar slides for the end of the month?	Due dates for the payment plan are set at the 15th of the month where a payment is due. In reference to the other months these due dates tend to be slightly flexible so any billing related date will be present on a statement.
If we started the payment plan but do a FAFSA and get a loan, can I switch my balance to the loan and get refunded what was paid towards the payment plan?	Yes we will refund any overpayment on the account if a loan is applied to the account after out of pocket payment(s) have been applied.
Is medical insurance covered by 4 year ROTC scholarship?	It would be advisable to check with the branch of service you may be interested in as each branch has a different level of coverage.
Where do I go on the health insurance website to add my family insurance?	Please log into your SSO.Norwich and scroll through the tiles to look for a purple colored tile that reads Student Health Insurance - Gallagher and select that link and you will be directed to the Gallagher site to complete.
What if our photo was taken when we visited campus Apr 4/5?	Please send in a new photo to cadetcard@norwich.edu so we can make sure you have a photo on file.

	19 Meals per week (or as many total meals are offered in a given week at the dining hall). The NU19 meal plan is the default meal plan for all students and mandatory for rooks. Students (except rooks) can request to change to the NU12 or NU15 meal plans which come with \$200 and \$100 Dining Dollars (declining account for all dining retail locations), respectively. Meal plan changes are only available during the first two weeks each semester. Request a meal plan change via email to CADETCard@norwich.edu.
What does the 19 in the meal plan stand for?	
Who would I need to contact for additional funds if my parents cannot take out a PLUS loan	Have parent apply for plus and if denied, we can offer \$4k in an Unsub in your name. Contact nufinaid@norwich.edu and we can pull the denial.
What if the tuition bill is different than what I was verbally told last month?	Please email me details at sharris1@norwich.edu and I will be happy to look at this with you.
can meal plans be changed during the year/semester?	Meal plans can only be changed at the beginning of the semester.
are there ATM's on campus for student use	There is an ATM located in the Wise Camus Center.
how would a student apply for the work study job, assuming they already are qualified for work study?	You can find work study jobs on the Handshake app found on your SSO page.
How easy or hard is it for rooks to include wellness events within their regular weekly schedule and obligations?	We love to have rooks come to events- they can come anytime they are not in class or training!
I didn't get the alcohol 101 email	Please email the Counseling and Wellness Center at cwc@norwich.edu
I never recived an email to compleate Alcohol 101 where else can I fill it out?	Please email cwc@norwich.edu and let them know you did not receive the email and they will resend.
	Excellent question. Chief Sumner (Public Safety) may have data immediately available, but this is something our Compliance Office will cover during your Rook Orientation Week or Civilian New Student Orientation experience on campus. All students will participate in an orientation session with our Director of Civil Rights Compliance and Title IX Coordinator. Please visit our Public Safety website for campus safety resources, including tips for families.
What are the statistics relating to sexual assault and harassment on campus?	Please visit our Policies and Regulations page: https://www.norwich.edu/this-is-norwich/policies-regulations
Is there a book stipend for four year Navy ROTC scholarships	Navy ROTC Scholarships do not pay for books and supplies.
do commuter dual enrollment students need a first year parking pass?	Commuter dual enrolled students do need to apply for a parking permit but do not need to go through the Deans office. Only resident first year students need to apply through the Deans office.
would i have to submit my final A level grades as it would be out later in august as it is a college equivalent. as i did the A level curriculum for highshool in Thailand	If you would like to receive transfer credits for your A level courses, you will need to order your official scores to be sent directly to Norwich University when they become available. If this would change your schedule in anyway, the registrar's office will alert your advisor to make those changes. You can also talk about changes with your advisor on academic day 8/21/25.
Will you be able to study abroad if you are in Air Force ROTC	If study abroad is mandatory for your major yes. Other than that you will have to discuss with your ROTC advisor.
Are rooks allowed to study abroad?	Rooks are not allowed to study abroad in their first year. The ROOK plan is more focused for on campus living and working together as a group
is there a study abroad oppertunity in the UK?	Yes! We have programs in England, Scotland, Wales, and Northern Ireland.
How do. dual enrollment students apply for their parking pass?	You may contact the Public Safety office and can get your parking pass that way. Most of the time it is an in person visit as vehicle information may be needed prior to a parking pass being provided

who do i contact for the work studay again?	You can go to Handshake to see all the workstudy jobs available. The International Center would love to have you! Email international@norwich.edu for more information.
Are Rooks able to use Dining Dollars- do they have time for that?	Rooks are required to use the NU19 meal plan which does not come with Dining Dollars. Rookscan add Dining Dollars through our partners at Sodexo Dining Services. https://norwich.sodexomyway.com/en-us/ Please note that rooks may not be permitted to access dining retail locations outside the dining hall until the privilege is offered as the rooks advance toward recognition as cadets.
I apologize but I forgot to include Italy in my question, is there one for that as well?	Yes! It's one of our most popular countries for students.
So if parents want to watch the videos they need to go through the students portal?	The virtual session videos can be found at https://home.norwich.edu/on/info-for/incoming-students
how do i find out if im in field training, or is every rook involved	Every rook is involved.
I thought arrival was August 13th for civilians?	Civilian Arrival Day is August 20th. If it helps here is the full arrival and orientation schedule for you to plan around: https://home.norwich.edu/on/info-for/incoming-students
I thought arrival was August 13th for civilians?	The football team arrives on Aug. 13th, there may be other teams arriving that day as well too.
What is the email for the alcohol 101?	cwc@norwich.edu
What medical forms are needed?	The medical form is available in the NU Living Portal for you to download. Once filled it will be uploaded to the same portal, and if for some reason you have a hard time uploading the form you can email it to nureslife@norwich.edu and it will be uploaded on your behalf.
How do I get a time ticket to register?	Deanofstudents@norwich.edu
Is study abroad just for Rooks? Or civilians, too?	Resident students are also part of the program and can travel to over seas schooling
Is study abroad just for Rooks? Or civilians, too?	Study abroad is open to all students with a 2.5 GPA and a clean judicial/disciplinary history. Because students must have a GPA to study abroad, Rooks cannot study abroad. Your first opportunity will be the summer after your first year. Civilians and corps students can study abroad.
What if they are playing football,? the coach said August 13th for arrival.	The football team has their own arrival day on Aug. 13th
How does doing ROTC work whilst studying abroad?	Excellent question! Please email my associate, Jodi Sibley, jsibley@norwich.edu and she will be able to provide detail. Thanks!
How does doing ROTC work whilst studying abroad?	Most students on ROTC will be able to use your scholarship to fund your study abroad. The key is to talk with your leadership and get approval.
how do i get my schedule for the first semester	you should be able to see this by going to your BannerWeb app on your myapps page through single sign on and see your schedule. If you have issues with that please feel free to reach out to the CASA team at CASA@norwich.edu
My daughter is a Minor and going in as a new student. What policies/changes will need to be handled for her?	Please speak with your admissions advisor. They can answer most questions and have access to speak with our housing personnel for additional details if/as needed. Please review the Minors on Campus policy on our Policies and Regulations page for additional information. Please note that this policy generally does not apply to enrolled students who are minors when first enrolled. https://www.norwich.edu/this-is-norwich/policies-regulations

When is the day of resumption allocation to student dormitory?	Normally on the arrival date and upon check in your student will be provided their room number, building name and provided a key. Please reach out to Resident Life if you require additional services prior to check in
If a student didn't get an ROTC scholarship for the first year, what is the likelihood they can get one in second or third year?	I would strongly encourage any student who did not get an ROTC scholarship in the first year to meet with the recruiters in the ROTC department to work toward a campus-based scholarship.
where would a student find their schedule	Students can find their schedule on their Banner page.
what is an advising hold?	All new students have an advising hold on their accounts to prevent self-enrollment. This is not harmful or preventative for you to take all other required actions.
If interested in VT National Guard, how does it work with Norwich (transportation, funding, classes, etc...) He is a Rook	We do have many students that sign up for the VT National Guard once they arrive on campus. There is a national guard representative in our Army department and they would be the best to reach out to. Thane Spears tspears@norwich.edu .
Do NPP students start their major courses the first year, or after the prep year?	NPP is focusing on courses that the Navy requires in their first year. You will potentially start with your major curriculum in your second semester of your first year, however most will start in the second year or third semester of attendance.
Do NPP students start their major courses the first year, or after the prep year?	Freshman year classes tend to be more of the general studies level so it is not normally the case that classes as part of a major are assigned in the first year. You may talk with your academic advisor on what classes you can add or may like to add.
Does Norwich offer shuttles to any New England area airports, or contract with any 3rd party, for kids that need to fly home for breaks? If so, where would I find that information? Thanks	Vermont Tour and Charter is a company serves Burlington. You can take the bus/ train to other cities or connect with students with cars. We don't provide these services but we can direct you to how this works.
Will Marine Corps PLC be available for first year freshmen, if so how can I changeover from ROTC to PLC	Please reach out to the Naval Department at 802-485-2187
If I receive scholarships after the school year has started how can I go about applying those to my student bill?	If it's paying directly to Norwich, please shoot us an email with scholarship letter and we will update ur file: nufinaid@norwich.edu
On the website I was only able to submit one photo of my medical forms, where would I be able to submit the rest?	nureslife@norwich.edu
what do people who fly normally do with their empty suitcases after rook arrival?	The dorms have trunk rooms to store luggage.
Have students recieved their roommate assignments yet?	Most room assignments have been posted if you have completed your housing application. If you are not seeing a housing assignment and have completed the process, please contact nureslife@norwich.edu
How do the students find where there schedule is?	Schedules can be found on your BannerWeb which you can get to through your single sign on.
When will we know what time Rooks are released for break so we can purchase flights home?	Thanksgiving Break: NOV 22 - NOV 30 Winter Break: DEC 16 - JAN 10 Spring Break: FEB 28 - MAR 7
Do the items on the field training pack list have to be military issued or no	Spanish, International Business, International Studies, and Architecture
Do they room civilians together?	Yes.
Do they room civilians together?	Yes. New residential civilian students will be housed in Dalrymple Hall with a roommate.
My sons schedule says advising hold. what does that mean	It simply means they will need to meet with their academic advisor and then the hold comes off once the meeting has been had
Are the study abroad opportunities specific to academic majors or open to all?	Anyone can study abroad, you do have to have 2.5 GPA.

If they get their schedule do they have the ability to request a specific type of class, i.e. math and science	sometimes, i would recommend that you have your student reach out to their academic advisor who is located in the CASA department. They can have a discussion with their advisor and determine if a schedule changes is available.
is the presidential calander for rooks available yet?	A calendar of Corps events is coing soon to the webpage https://home.norwich.edu/on/info-for/incoming-students
When do we know what our schedule will look like?	Academic Day - THU 21 AUG
Can you please repeat the answer to the airport shuttle question? I missed it.	https://www.norwich.edu/campus-resources/campus-map-directions-trip-planning
does International business require study abroad?	Yes, the major does, but the Minor does not.
What majors require studying abroad?	International Studies and International Business
What majors require studying abroad?	Spanish, International Business, International Studies, and Architecture
Rook parent- When is parents' weekend? Can parents come to homecoming weekend?	Alumni/Homecoming Weekend SEP 17-21. https://www.norwich.edu/special-events-and-traditions/homecoming Family Weekend OCT 2-5. Additional details will be published online once the schedule is final. Please join us for both!
I have not joined my ROTC unit and will likely not until the end of this month or the beginning of August. I have a full scholarship through AFROTC. Will this effect billing at all?	That may be a bit difficult to answer without additonal information but on face value we work with the AFROTC and will make all attempts to have the billing as correct as possible based on any future expected payments from the AFROTC program. I suggest also checking with the education officer with the AFROTC to make sure that your contract is all set to receive all the funding you can.
My daughter has not received a roommate yet and is a civilian student when would we hear who her roommate is?	Please reach out to nureslife@norwich.edu and we will make sure she assigned a roommate.
where do i get my work study contract?	netpartner.norwich.edu - menu at top left, rquired docs. u will need to have job lined up to submit. No worries if you don't yet. plenty of opportunities once u get to campus :)
When is their first break home?	That would be Thanksgiving break in November.
during the holidays if you decide to stay, will the campus center (for meals etc) stay open?	We do have break stay available for a fee, unfortunately there are no meals available at that time.
Does this question section show up on the recorded version to look through?	No, but the Q&A will be posted with the video on the incoming student webpage (https://home.norwich.edu/on/info-for/incoming-students)
How does work study work for rooks?	For ROOKs the work study is essentially an on campus job so the student will show up to their work during their scheduled time and would work just like any other student.
how long are the rook showers usually	I recommend contacting your company mentor, for this information. If you need that contact information, connect with your assigned admissions counselor and they'll get you connected.
is medicsl insurance covered by a 4 year ROTC scholarship?	It depends on the Branch of service. You will need to speak with your ROTC office for more information.
is it possible to balance work study and athletics?	Yes, you should talk to the coaches of the team you are joining and they can help direct you towards work study jobs in athletics.
when is does the summer break start	The residence halls close on MAY 1
Can a student have 2 insurance, back home and at the school for a out of state student?	Unfortunately not, I would suggest that your review your medical insurance and use the more comprehensive policy as the policy coverage for the the student
Are there driving courses for students that havent had drivers ed yet	We do not offer such courses at this time.