

VIRTUAL SESSION 2

STUDENT SERVICES

Host: Vanessa Middleton, Student Experience Coordinator

Presenters:

**Bursar's Office, Financial Aid, CADETCard, Counseling and
Wellness Center, Public Safety, International Center,
Sodexo Dining Services**

Date: 7.17.2025

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AGENDA

- 1. Financial Aid – Sarah Harris**
- 2. Bursar's Office– Mike von Recklinghausen**
- 3. Cadet Card – RJ Malson**
- 4. CWC– Nicole Krotinger**
- 5. Public Safety – Chief Andy Sumner**
- 6. International Center – Thy Yang**
- 7. Sodexo – Daniel Howley**
- 8. Reminders – Vanessa Middleton**
- 9. Questions**



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FINANCIAL AID

nufinaid@Norwich.edu

802-485-2850

Jackman Hall 302

- Submit 2025-26 FAFSA at studentaid.gov
- Email with details of next steps to finalize aid
 - ❖ [Netpartner.Norwich.edu](https://netpartner.norwich.edu)
 - Submit official decision
 - Complete required docs
 - ❖ Funds that have not yet been finalized will not appear in billing system as anticipated aid

FINANCIAL AID

nufinaid@Norwich.edu

802-485-2850

Jackman Hall 302

Covering the remaining balance:

- **Parent (PLUS) Loan for Undergraduate Students**

- ❖ Parent completes the Parent PLUS Loan Application as well as the Master Promissory Note for the PLUS Loan at <https://studentaid.gov/plus-app/parent/landing>

- **Tuition Payment Plan**

- ❖ Norwich University offers a Payment Plan option. To utilize this option, please click on the **Enroll in Payment Plan** option listed below your Student Account Balance in the NUPay billing portal.

- **Alternative/Private Education Loans**

- ❖ There are a number of private lenders, each with their own terms and interest rates, and we recommend you review options to find the lender that best meets your needs. In the event it is a helpful starting point, we maintain a list of some of the lenders students have used in the past: <https://home.norwich.edu/on/admissions-aid/financial-aid/student-loans>

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FINANCIAL AID

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Jackman Hall 302

ROTC Scholarships

- 2-4 yr Army and Navy typically cover all but uniform, medical, books
- Minuteman and AFROTC have intricacies

VA Benefits <https://www.norwich.edu/campus-resources/military-veteran-affairs>

Send COE to:

- ❖ Nicole Warner, Certifying Official nwarner@norwich.edu or 802-485-2355
- ❖ Jodi Sibley, Financial Aid jsibley@norwich.edu or 802-485-2020
- Typically, those with a Chapter 33 benefit certified at 100% with at least 9 months eligibility can expect the standard cost of T&F for the year to be covered in full with the combination of Ch. 33, NU Yellow Ribbon and VA Yellow Ribbon. Students will also keep enough of their Merit Award to cover the cost of housing & food in full.
- Does not cover NU's book plan (get a book stipend from the VA to help with books) and any non-standard costs like parking pass, lost room key, etc. Medical Insurance and uniform are covered.
- Student with less than 9 months or less than 100% may receive a prorated amount

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BURSAR

- Details

- » nubursar@Norwich.edu
- » 802-485-2055
- » Jackman Hall Room 204
- » Hours 0800 - 1600
- » June – Fall Bill on Student Account
 - » Annual Medical Insurance Waiver Period Opens
 - » Payment Plan Enrollment Opens
- » July – First Payment Plan Payment Due
 - » No penalty for late enrollment, missed payment(s) due at signup
- » August – Fall Tuition and Fees Due
 - » If not enrolled in a payment plan
- » November – Spring Term Bill on Student Account

Medical Insurance

It is mandatory that all on campus, full-time, students have appropriate annual medical insurance.

Students with private insurance must submit their policy information through the waiver portal annually to be substantiated for sufficient coverage to be waived from the Norwich policy each school year.

Authorized User log in



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CADET CARD SERVICES

- Details
 - » cadetcard@Norwich.edu
 - » 802-485-2121
 - » WCC 211
- Photo deadline email (July 21st)
 - » cadetcard@Norwich.edu
- Meal plan (through the NU Living Portal for civilians and non rooks)
 - » Rooks are preassigned the 19 meal plan and do not need to choose one.
- Lost card replacement (\$25 fee charged to student account)
- Club dues/fundraiser deposits
- Student Activity event tickets (Regi Ball, etc)



COUNSELING & WELLNESS CENTER

Individual, Group, & Couples Counseling

No extra cost/no medical billing/not part of your school or medical record

Mental Health & Wellness Programming

Licensed clinicians & Master's level interns

Counselors embedded in 4 rook platoons

Therapy dogs

24/7 Support Available

Alcohol 101- check your email!

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COUNSELING & WELLNESS CENTER

- Kreitzberg Library, 4th Floor
- (802) 485-2134
- CWC@norwich.edu
- 24/7 Support: (802) 793-3093
- www.norwich.edu/offices/counseling-and-wellness-center

Stop by for a cup of coffee
or tea to learn more!



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PUBLIC SAFETY

- Contact Details
 - » Chief of Public Safety – 802-485-2498
 - » asumner@norwich.edu
 - » Admin – 802-485-2499
 - » (Business hours 8am to 4pm).
 - » publicsafety@norwich.edu
 - » Duty Officer - 802-485-2525
 - » **EMERGENCY NUMBER** – 911
 - » Public Safety 802-485-2525

PUBLIC SAFETY

- Details
 - » **What we do:** Campus Safety/Security – Emergency responders – Fire and Medical. Assaults, Maintenance Issues, Thefts, Noise Complaints, Parking Issues and Motor Vehicle Accidents.
 - » **Parking Permits:** First-Year students are not permitted to have vehicles on campus except for unique situations. Those exceptions can be submitted to the Dean of Students' Office from their webpage: (<https://home.norwich.edu/offices/dean-students>)
 - » On duty 24/7 365 days a year.
 - » Located – “Green House” – 88 Park Street by the CoLab
 - » Other details – Public Safety Web Page:
 - » <https://www.norwich.edu/offices/public-safety>



INTERNATIONAL CENTER

[HTTPS://HOME.NORWICH.EDU/ON/ACADEMICS/STUDY-ABROAD](https://home.norwich.edu/on/academics/study-abroad)

- Cultural and transition support for international, exchange, and ex-pat students
- Study abroad placements, including opportunities with military academies in Australia, Canada, France, Germany, South Korea, and Taiwan
- Study in Germany at CityLAB: Berlin
- Meet and make friends from around the world here on campus or abroad

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SODEXO DINING SERVICES

- Commuter meal plans
- Buy up program (adding extra meals)
- Dining dollars
- Allergen Station
- Dining Advisory Committee
- Website: <https://norwich.sodexomyway.com/en-us/>

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REMINDERS

- Complete Start Ready Paperwork and Checklist (Including Medical Paperwork)
- Alcohol 101 (Emailed)
- Website: <https://home.norwich.edu/on/info-for/incoming-students>
- Arrival Dates: Rooks - August 16th, Civilians - August 20th
- Virtual Sessions

UPCOMING VIRTUAL ORIENTATION SESSIONS

July 24th - Session 3 - Academic Services

July 31st - Session 4 - Institutional Technology Services

Those who attend all 4 sessions will be entered in a drawing for a \$200 Amazon gift card.



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QUESTIONS

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